
REPAIRS/EARMOLDS/BATTERIES

****No Services will be provided without a prescription from the primary care physician****

Repairs

- If your child's hearing aid equipment is in need of repair, please drop off the equipment. An appointment is not required.
- The equipment will not be sent out for repair until a prescription has been received from the child's pediatrician. Please contact the office to verify receipt of prescription.
- The prescription must state the equipment and how many components are in need of repair. (Examples: hearing aid repair x 1, hearing aid repair x2).
- Please allow approximately 2-3 weeks for repair of the equipment.
- You will receive a phone call when child's equipment is ready to be picked up.

Earmolds

- Keystone First Health Plan allows for new earmolds every six months.
- An appointment must be scheduled for impressions to be taken of your child's ear(s).
- The impressions will not be sent out to the manufacturer until a prescription has been received from the child's pediatrician. Please contact the office to verify receipt of prescription.
- The prescription must state the following: earmold impression x1 or x2.
- Please allow approximately 2-3 weeks for the new earmold(s) to be manufactured.
- You can schedule a fitting appointment for your child's new earmold(s), or you can pick up the earmold(s).
- New earmold(s) prior to six months must have "early replacement medically necessary" on prescription.

Batteries

- Keystone First Health Plan allows for a supply of 24 batteries every 30 days.
- You do not need an appointment to pick up batteries. Please contact the office prior to picking up batteries to ensure that a prescription has been received and the batteries will be ready.
- A prescription will be required from your child's pediatrician prior to picking up any new supply of batteries.
- The prescription must state the following: batteries for hearing aid equipment, 6 month supply. The 6 month supply will not be given at one time; a 30 day supply can be given on a monthly basis for 6 months with each new prescription.

Drop off and pick up times are available on Tuesdays and Thursdays between the hours of 8:00am and 4:00pm. Please call the office when you arrive in the parking lot and someone will meet you. Please be advised that the Intermediate Unit is closed on many school holidays/breaks. Please check the Intermediate Unit website (www.mciu.org) for closures.